

Volunteer Opportunities

Task Description

- Volunteer Role:** **My Body Back Clinic – Patient Champion**
- Contact name:** Jill Zelin
- Contact details:** 0207 377 7792 or 0208 535 6772
- Service area:** Barts Sexual Health Centre, 1st Floor Kenton + Lucas Block (Entrance C), St Bartholomew’s Hospital
- Vision:** **A “pop up” outpatient’s clinic for women who have been sexually assaulted or experienced other forms of sexual violence in the past. The women are supported to overcome difficulties in having intimate examinations and cervical smears**
- Objective:** To support service users (and their partners, friends, relatives or carers) during their visit to the MBB Clinic. To support the clinicians and other staff in the MBB Clinic to provide a sensitive, responsive and patient friendly service
- Length of Task:** 6 months – flexible, Hours: 09:00 – 13:30

Task Description

- Help to set up clinic keep area tidy and clear away at the end of clinic
- Meet, greet and direct patients when they arrive at the clinic
- Escort them to our reception desk for registration if needed
- Assist them in completing the registration forms if asked
- Serve refreshments (including refilling kettle etc)
- Signpost to patient resources within the clinic
- Distribute and collect patient questionnaires
- Provide moral support to patients who are anxious or nervous

Person Specification

- Friendly and positive
- Good confident communication skills
- Ability to work in a team
- Compliant with requests from staff
- Able to uphold the Vision and Values of Bart’s Health Trust
- Ability to actively listen
- To be respectful and understanding of different patients cultures, ethnic and minority backgrounds
- Empathy and compassion
- Good level of spoken English

Training

- Welcome Induction and Introduction to the Vision and Values of the Trust
- Fire Training
- Health and Safety
- Moving and Assisting
- Basic Food hygiene
- Confidentiality and Disclosure
- Safeguarding

Role Specific

- Information about the My Body Back (MBB) Project
- Information about the MBB Clinic
- Issues around intimate examinations faced by some women after sexual violence
- Confidentiality specifically with regard to sexual health clinics



Uniform

- Tabard or T-shirt and Identity badge to be worn at all times.

Benefits

An experience of being part of the largest health Trust in Europe, regular volunteers bulletin, social occasions, and reference provided in line with policy.