

# Volunteer Opportunities

## Task Description

**Volunteer Role:** **Shop and Trolley volunteer**  
**Contact name:** Shop Organiser / Nancy Whiskin  
**Service area:** St Bartholomews Hospital – Barts Guild Shop, KGV, St Barts Hospital  
**Objective:** To serve customers and help with the smooth running of the shop  
**Length of Task:** 6 months - flexible

### Task Description

- To stock up shelves and price goods as required
- To help unpack, price and put away stock
- When necessary to deal with money, operate the till and give change as required
- Offer an excellent level of customer service to visitors of the shop
- To let the Shops Organiser know of any requests or orders required
- To check dates have not run out on food items
- To work as directed by management

### Person Specification

- Reliable and punctual
- Enjoys meeting new people and has a friendly, easy going personality
- Is presentable, clean and tidy in appearance
- Has the ability to add up small amounts of money and give the correct change

### Training

- Welcome Induction and Introduction to the Vision and Values of the Trust
- Fire Training
- Health and Safety
- Moving and Assisting
- Basic Food hygiene
- Confidentiality and Disclosure
- Safeguarding
- Shop and Trolley Induction

### Uniform

- Tabard or T-shirt and Identity badge to be worn at all times.

### Benefits

An experience of being part of the largest health Trust in Europe, regular volunteers bulletin, social occasions, and reference provided in line with policy.

